

Communications Snapshot 2014

This is your chance to be heard and help improve how we talk with each other. This survey takes less than 5 minutes. **For each question, check all that apply.** Want to say more, there's space on the back. If you need help filling this out call Chris at 604.992.0114.

1. **How much do you currently hear about** projects, initiatives and plans of Building Operations (i.e. The Wellness Centre, vehicle emission reduction, PeopleSoft, NPS, deferred maintenance, etc.):

- Too little Too much The current amount is perfect

2. **How do you currently hear this information:**

- | | |
|--|---|
| <input type="checkbox"/> Building Operations digital signage | <input type="checkbox"/> Building Operations emails |
| <input type="checkbox"/> UBC corporate emails | <input type="checkbox"/> Printed emails (UBC or Building Ops) |
| <input type="checkbox"/> Bulletin boards/posters | <input type="checkbox"/> Lunch & Learns |
| <input type="checkbox"/> Crew talks | <input type="checkbox"/> The media (TV, radio, papers, etc.) |
| <input type="checkbox"/> Town halls | <input type="checkbox"/> Other _____ |

3. **Who do you hear this information from:**

- | | |
|--|--|
| <input type="checkbox"/> My direct Head/Sub-Head | <input type="checkbox"/> My Manager |
| <input type="checkbox"/> My Superintendent | <input type="checkbox"/> The Managing Director |
| <input type="checkbox"/> Co-workers on my team | <input type="checkbox"/> Co-workers not on my team |
| <input type="checkbox"/> My union | <input type="checkbox"/> Other _____ |

4. **What other things would you like to hear about:**

- | | |
|---|---|
| <input type="checkbox"/> The Building Operations big plan | <input type="checkbox"/> Just projects/changes that affect my group |
| <input type="checkbox"/> Just the big projects/changes | <input type="checkbox"/> Staff coming and goings |
| <input type="checkbox"/> Ideas and opportunities | <input type="checkbox"/> Success stories |
| <input type="checkbox"/> Events | <input type="checkbox"/> Awards |
| <input type="checkbox"/> UBC news | <input type="checkbox"/> Media stories |
| <input type="checkbox"/> Other _____ | |

5. **How would you like to hear this information:**

- | | |
|--|---|
| <input type="checkbox"/> Building Operations digital signage | <input type="checkbox"/> Building Operations emails |
| <input type="checkbox"/> UBC corporate emails | <input type="checkbox"/> Printed emails (UBC or Building Ops) |
| <input type="checkbox"/> Bulletin boards/posters | <input type="checkbox"/> Lunch & Learns |
| <input type="checkbox"/> Crew talks | <input type="checkbox"/> The media (TV, radio, papers, etc.) |
| <input type="checkbox"/> Town halls | <input type="checkbox"/> Other _____ |

6. **Who would you like to hear this information from:**

- | | |
|--|--|
| <input type="checkbox"/> My direct Head/Sub-Head | <input type="checkbox"/> My Manager |
| <input type="checkbox"/> My Superintendent | <input type="checkbox"/> The Managing Director |
| <input type="checkbox"/> Co-workers on my team | <input type="checkbox"/> Co-workers not on my team |
| <input type="checkbox"/> My union | <input type="checkbox"/> Other _____ |

7. **How would you like to share your ideas and opinions:**

- | | |
|---|--|
| <input type="checkbox"/> Email | <input type="checkbox"/> Bulletin boards |
| <input type="checkbox"/> Town halls | <input type="checkbox"/> Crew talks |
| <input type="checkbox"/> Lunch & Learns | <input type="checkbox"/> Other _____ |

8. **How would you like to hear back** about how your ideas and opinions have been used:
- | | |
|--|---|
| <input type="checkbox"/> Building Operations digital signage | <input type="checkbox"/> Building Operations emails |
| <input type="checkbox"/> UBC corporate emails | <input type="checkbox"/> Printed emails (UBC or Building Ops) |
| <input type="checkbox"/> Bulletin boards/posters | <input type="checkbox"/> Lunch & Learns |
| <input type="checkbox"/> Town halls | <input type="checkbox"/> Crew talks |
| <input type="checkbox"/> The media (TV, radio, papers, etc.) | <input type="checkbox"/> Other _____ |
9. **How much do you want to hear about group challenges and successes** in Building Operations (i.e. best practices, tips & tricks, lessons learned, success stories, etc.):
- More Less Current amount is perfect
10. **Is there a digital sign (TV monitor) where you work?**
- Yes No I don't know
11. **Is the information on it useful to you?**
- Yes No
- Why? _____
12. What team do you consider yourself a part of:
- | | |
|---|--|
| <input type="checkbox"/> Municipal | <input type="checkbox"/> Operational Effectiveness |
| <input type="checkbox"/> Custodial | <input type="checkbox"/> Trades |
| <input type="checkbox"/> Customer Service | <input type="checkbox"/> Asset Stewardship |
| <input type="checkbox"/> Other _____ | |
13. What is your employment status with UBC:
- | | |
|--------------------------------------|------------------------------------|
| <input type="checkbox"/> Full-time | <input type="checkbox"/> Casual |
| <input type="checkbox"/> Part-time | <input type="checkbox"/> Temporary |
| <input type="checkbox"/> Other _____ | |
14. How long have you been with UBC:
- | | |
|---|---|
| <input type="checkbox"/> Less than 1 year | <input type="checkbox"/> 1-3 years |
| <input type="checkbox"/> 3-10 years | <input type="checkbox"/> More than 10 years |

Tell us anything else about communications you want to say:

YOU'RE ALL DONE. THANKS FOR HELPING OUT.

We will follow up with everyone about the survey results using the methods identified by this survey.

September 2014